**Moderator: Tanya Beckett**, Broadcaster, United Kingdom

<table>
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<th>Time</th>
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<td>08:30-09:00</td>
<td>Registration and welcome coffee</td>
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| 09:00-09:35 | **Emotion:** music and movie by Frédéric Lilien, played by Grégoire Baumberger  
**Welcome address**  
Werner Hoyer, President, European Investment Bank  
**Our body in the flood**  
Christian Clot, Founder and CEO, The Human Adaptation Institute |
| 09:35-10:50 | **Unusual strategies to cope with trauma and resilient communities**  
Bessel van der Kolk, President, Trauma Research Institute          |
| 10:50-11:10 | Coffee break                                                         |
| 11:10-12:30 | **The human psyche in the face of disaster**  
**Let’s play:** Bettina Koelle, Senior Learning Specialist, Red Cross and Red Crescent Climate Centre  
**Panel:** – Ajay Khandelwal, Psychoanalytic Psychotherapist, The Mind Field  
– Shona Whitton, Technical Advisor, PS Centre Copenhagen, Red Cross Denmark  
– Aisling O’Connor, Psychologist, My Mind |
| 12:30-12:40 | **Motion:** music and movie by Frédéric Lilien, played by Grégoire Baumberger |
| 12:40-14:00 | Networking lunch                                                      |
### 14:00-15:30 Insurance

**Let’s play:** Bettina Koelle, Senior Learning Specialist, Red Cross and Red Crescent Climate Centre

**The psychology of insurance:** Orit Tykocinski, Professor, Reichman University

**Panel:**
- Saoirse Jones, Co-Chair of Women’s Innovation Network, Zurich insurance Group, Insurance Development Forum
- Lauren Carter, Deputy Manager and Head of External Engagement, United Nations Development Programme
- Nicholas Barr, Professor, London School of Economics and Political Science
- Marc Lauer, CEO, Foyer Luxembourg

### 15:30-15:50 Coffee break

### 15:50-16:50 Our homes in natural hazards: Disaster-resilient architecture

**Panel:**
- Daniel Ledesma, Project Manager, Red Cross Competence Centre for Sustainable Living
- Monika Engler, Head of the Housing Development Service (D-HAB), Luxembourg Red Cross
- Oliver Page, Managing Director, Snøhetta Studio Paris
- Alexander Forsch, Senior Environmental Designer, MVRDV

### 16:50-17:10 The strength of community, or how a bank can contribute to community resilience

Lucie Ozanne, Associate Professor, University of Canterbury

### 17:10-17:40 Wrap-up, games, and cartoons of the day

### 17:40-18:30 Networking cocktail